This document is intended for inspiration and guidance only. Tailor it to highlight your unique skills and experiences that align with the role you’re applying for – don’t copy directly**.** It is based on a **fictional persona** – any similarity to an actual person is coincidental and unintended.

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| Emily Wong | **Software Engineer | TechnologyInnovator | Team Leader** linkedin.com/in/example |
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| XX Example Street // Wollongong NSW 2500 // XXXX XXX XXX // emily.wong@example.com |
| Profile | Results-driven Software Engineer with a Master of Computer Science from the University of Wollongong and almost 10 years' experience in the IT industry |  |
| professional Experience | Senior Software Engineer **Tech Innovations // Sydney // January 2020 to present*** Streamlined cross-functional collaboration on a single code-repository for four separate major software projects, leading to the on-time delivery of each project, while also reducing the need for one full-time employee.
* Successfully led the implementation of an ERP system for Bunlock supplies. This tool reduced inventory by 15% and staff availability by 7% within 12 months of implementation.
* Coordinated a team of 10 across various disciplines from both client and agency side to streamline Bunlock’s business reporting processes, leading to a 25% increase in data accuracy and reporting.
* Implemented ERP system customisations for client-specific data reporting requirements with a rapid turnaround. This contributed to Tech Innovations being named Bunlock’s Supplier of the Year.
* Implemented ‘Work-it-out-Wednesdays’ – an initiative for junior team members to bring issues and challenges they are experiencing to a group of senior technical and business leaders each fortnight. This contributed to employee survey scores around ‘management listening’ increasing by 12%.

software developer**Digital Solutions Inc // Melbourne // June 2016 to December 2019*** As core developer on an overhaul of an existing e-commerce platform, I led a team that enhanced scalability and user engagement.
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| professional Experiencecont. | * Led the interface redevelopment in collaboration with UX/UI designers to implement a ‘save for later’ feature to the customer journey, resulting in a 20% increase in sales over 12 months.
* Managed acceptance testing on the new ‘save for later’ feature, which resulted in a 10% increase in user engagement within three weeks of launch.
* Integrated a new payment gateway utilising third party APIs to ensure robust and secure transaction processing for thousands of daily users.
* Implemented automated testing procedures that reduced bug rates by 15% by alerting software developers to potential issues before they were deployed for manual testing.
* Optimised database queries for a high-traffic web application which resulted in a 24% speed increase.

Junior developer**Innovatech // Wollongong // Februay 2014 to May 2016*** Managed UI development of an updated mobile application, which led to a 20% increase of company revenue and won a health industry award. The application gained over 50,000 downloads within six months of launch.
* Implemented features for real-time health tracking and data visualisation, which were praised for their user-friendly interface and accuracy.
* Worked closely with healthcare professionals to ensure the application met industry standards and provided valuable user insights.
* Improved code quality and maintainability by collaborating with senior developers to introduce code review practices and refactor legacy code. This saved two days' work each week when complete.
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| technical skills | * Python, C# and JavaScript programming
* HTML5, CSS3 and React and Angular JavaScript frameworks for web development
* SQL, MySQL and NoSQL databases
* GitHub, Jenkins and Docker development tools // Power BI, Tableau, and Python libraries for data visualisation and analysis
* AWS and Azure cloud computing services
* Developing a basic knowledge of machinelearning algorithms and their application
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| Awards and honours | **INNOVATOR OF THE YEAR AWARD****Tech Innovations // 2021**Internal award, based on work with Bunlock Supplies.**SUPPLIER OF THE YEAR AWARD****Bunlock Supplies // 2021**Tech Innovations ERP implementation was selected over 100 other suppliers from various industries. |  |
| Awards and honours cont. | **BEST CAPSTONE PROJECT IN COMPUTER SCIENCE****University of Wollongong // 2018**Awarded for the group project on "Integrating AI in Web Applications". |  |
| Education | Master of Computer Science (Coursework)**University of Wollongong // 2018**Studied subjects on advanced software development and data analytics, and participated in accessibility hackathons.Bachelor of Information Technology**University of Wollongong //2014****Final year focussed on software development and network security.** |  |
| certifications | Certified ScrumMaster (CSM)**Scrum Alliance // 2022**Scrum methodology, team leadership and project management skills.AWS Certified Solutions Architect – Associate**Amazon Web Services // 2022**AWS cloud architecture, services and best practices, and how to apply them in cloud-based projects.Project Management Professional (PMP)**Project Management Institute // 2020**Global project management standards and practices – a common language leads to more efficient project delivery.Data Analysis with Python**Coursera // 2019**Online course in Python for data analysis, focusing on data visualisation, manipulation and machine learning techniques.Web Development Bootcamp**Code Academy // 2016**Intensive bootcamp, refining my skills in using CSS, HTML5 and JavaScript frameworks. |  |
| REFERENCES | Available on request. |  |