This document is intended for inspiration and guidance only. Tailor it to highlight your unique skills and experiences that align with the role you’re applying for – don’t copy directly**.** It is based on a **fictional persona** – any similarity to an actual person is coincidental and unintended.

|  |  |
| --- | --- |
| Emily Wong | **Software Engineer | Technology Innovator | Team Leader**  linkedin.com/in/example |
|  |  |

|  |  |  |
| --- | --- | --- |
| XX Example Street // Wollongong NSW 2500 // XXXX XXX XXX // emily.wong@example.com | | |
| Profile | Results-driven Software Engineer with a Master of Computer Science from the University of Wollongong and almost 10 years' experience in the IT industry |  |
| professional Experience | Senior Software Engineer **Tech Innovations // Sydney // January 2020 to present**   * Streamlined cross-functional collaboration on a single code-repository for four separate major software projects, leading to the on-time delivery of each project, while also reducing the need for one full-time employee. * Successfully led the implementation of an ERP system for Bunlock supplies. This tool reduced inventory by 15% and staff availability by 7% within 12 months of implementation. * Coordinated a team of 10 across various disciplines from both client and agency side to streamline Bunlock’s business reporting processes, leading to a 25% increase in data accuracy and reporting. * Implemented ERP system customisations for client-specific data reporting requirements with a rapid turnaround. This contributed to Tech Innovations being named Bunlock’s Supplier of the Year. * Implemented ‘Work-it-out-Wednesdays’ – an initiative for junior team members to bring issues and challenges they are experiencing to a group of senior technical and business leaders each fortnight. This contributed to employee survey scores around ‘management listening’ increasing by 12%.  software developer **Digital Solutions Inc // Melbourne // June 2016 to December 2019**   * As core developer on an overhaul of an existing e-commerce platform, I led a team that enhanced scalability and user engagement. |  |
| professional Experience cont. | * Led the interface redevelopment in collaboration with UX/UI designers to implement a ‘save for later’ feature to the customer journey, resulting in a 20% increase in sales over 12 months. * Managed acceptance testing on the new ‘save for later’ feature, which resulted in a 10% increase in user engagement within three weeks of launch. * Integrated a new payment gateway utilising third party APIs to ensure robust and secure transaction processing for thousands of daily users. * Implemented automated testing procedures that reduced bug rates by 15% by alerting software developers to potential issues before they were deployed for manual testing. * Optimised database queries for a high-traffic web application which resulted in a 24% speed increase.  Junior developer **Innovatech // Wollongong // Februay 2014 to May 2016**   * Managed UI development of an updated mobile application, which led to a 20% increase of company revenue and won a health industry award. The application gained over 50,000 downloads within six months of launch. * Implemented features for real-time health tracking and data visualisation, which were praised for their user-friendly interface and accuracy. * Worked closely with healthcare professionals to ensure the application met industry standards and provided valuable user insights. * Improved code quality and maintainability by collaborating with senior developers to introduce code review practices and refactor legacy code. This saved two days' work each week when complete. |  |
| technical skills | * Python, C# and JavaScript programming * HTML5, CSS3 and React and Angular JavaScript frameworks for web development * SQL, MySQL and NoSQL databases * GitHub, Jenkins and Docker development tools // Power BI, Tableau, and Python libraries for data visualisation and analysis * AWS and Azure cloud computing services * Developing a basic knowledge of machinelearning algorithms and their application |  |
| Awards and honours | **INNOVATOR OF THE YEAR AWARD**  **Tech Innovations // 2021**  Internal award, based on work with Bunlock Supplies.  **SUPPLIER OF THE YEAR AWARD**  **Bunlock Supplies // 2021**  Tech Innovations ERP implementation was selected over 100 other suppliers from various industries. |  |
| Awards and honours cont. | **BEST CAPSTONE PROJECT IN COMPUTER SCIENCE**  **University of Wollongong // 2018**  Awarded for the group project on "Integrating AI in Web Applications". |  |
| Education | Master of Computer Science (Coursework) **University of Wollongong // 2018**  Studied subjects on advanced software development and data analytics, and participated in accessibility hackathons. Bachelor of Information Technology **University of Wollongong //2014**  **Final year focussed on software development and network security.** |  |
| certifications | Certified ScrumMaster (CSM) **Scrum Alliance // 2022**  Scrum methodology, team leadership and project management skills. AWS Certified Solutions Architect – Associate **Amazon Web Services // 2022**  AWS cloud architecture, services and best practices, and how to apply them in cloud-based projects. Project Management Professional (PMP) **Project Management Institute // 2020**  Global project management standards and practices – a common language leads to more efficient project delivery. Data Analysis with Python **Coursera // 2019**  Online course in Python for data analysis, focusing on data visualisation, manipulation and machine learning techniques. Web Development Bootcamp **Code Academy // 2016**  Intensive bootcamp, refining my skills in using CSS, HTML5 and JavaScript frameworks. |  |
| REFERENCES | Available on request. |  |